

**M-23 WINDMILL HILL (ALTO DO MOINHO)**  
**CERRO DA PIEDADE, 8200 ALBUFEIRA**

**Booking Conditions**

**Prices:** Weekly rental prices are inclusive of water and electricity charges. Bed linen and bath towels are supplied but only for use in the apartment. Clients are asked to bring their own beach and pool towels.

**Cleaning:** Guests staying 1 week - The apartment is cleaned prior to guests' arrival and once during the week (excluding weekends and National Holidays). Towels are changed mid-week.

Guests staying 10 days – The apartment is cleaned prior to guests' arrival and once during the week. Towels are changed after 3 to 4 days and 7 days excluding Sundays. Bedding changed at 7 days.

Guests staying 2 weeks – same applies as for one week plus towel and bedding change at the end of the first week.

**Number of persons:** The capacity of the apartment (6 persons) must not be exceeded. In the event of there being more than 6 persons (or more than the agreed number of guests) staying, we reserve the right to ask the whole party to leave without compensation.

**Deposits:** The apartment may be reserved, subject to availability, upon receipt of a 30% deposit. Bookings will be considered provisional until payment has been received (which should be within 3-4 days of verbal booking).

**Balance:** Final payments must be received 8 weeks before departure date, or at the time of booking, if your holiday is within that period.

**Insurance:** When booking your flight we strongly recommend that you take out holiday, medical and cancellation insurance

**Cancellation:** Cancellations by you or any other member of your party must be in writing. You will have to pay the cancellation charge calculated from the date we receive your notification. As follows:-

Within 2 weeks of booking - full refund of deposit  
Up to 8 weeks before departure - loss of deposit.  
4 - 8 weeks before departure - 50% of total cost.  
4 weeks or less before departure - 100% of total cost.

**Breakages:** We do not charge a deposit for breakages but we ask you to replace any simple items and report major ones to us and pay for them before you leave.

**Damage to the property:** Except in the case of normal wear and tear you will be responsible for the cost of making good any damage to the property or its contents, which has occurred due to negligence, wilful damage or irresponsible behaviour on the part of those occupying the property and their guests. You are responsible for leaving the apartment and its contents in good order.

**Arrival/Departure:** Check in is from 2.00pm and checkout at 10.00am, unless agreed by prior arrangement.

**Please note:** We cannot be held responsible for problems caused by circumstances outside our control, including the failure of public services such as water or electricity and no compensation will be payable.

Due to the family friendly nature of Windmill Hill, we are unable to accept stag or hen parties.